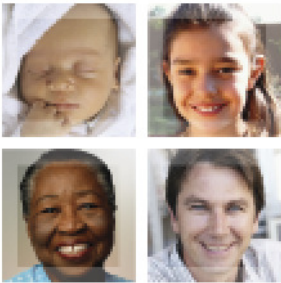


Customer Support Programs

Listening to your equipment support needs



AMI® Plus Infant Apnea Monitor Two Year Recertification Program

Our service department is dedicated to keeping CASMED equipment running at peak condition. Our comprehensive two year recertification program has been designed to ensure facilities the longest monitor life span with the maximum uptime possible; resulting in an overall cost savings.

CASMED is proud to serve the needs of the worldwide healthcare community. Everyday, CASMED products are being used as critical components in the patient care process. The customer support team understands this responsibility and is committed to providing the highest level of support and attention.

By going through a *like new* process, we are able to:

- Perform internal hardware design revisions and update software
- Visual inspection of unit inside and out
- Patient cable jack assembly replaced if required
- Calibration and or adjustments to monitor for most accurate readings
- Full final functional checks using ATE Station
- Battery replacement to ensure full charging capabilities
- Test Downloads performed
- Monitor safety & leakage checks to factory specifications
- Update labeling
- Test all accessories sent in with the monitor
- Top cover, front & bottom switch panel and speaker alarm replaced if needed
- Cleaning, labor and QA final Inspection all included in flat rate pricing

If you are interested in our AMI® Plus Recertification Program, please contact CASMED Customer Support for current pricing and to set up an RMA for return



CASMED AMI® Plus Cardiorespiratory Infant Apnea Monitor

How to Reach Us:

CAS Medical Systems: 44 East Industrial Road, Branford, CT 06405
Telephone: 203.488.6056 - Tech Support: 800.581.7806 - Toll Free: 800.227.4414
www.casmed.com