



Update: 500EXL Monitor

Date: 6 November 2008

Re: Service Update for CASMED Model 500EXL Monitors

Dear Valued Customer,

The purpose of this letter is to provide you with updates to our Service Policy for the Model 500EXL Monitor.

Unfortunately, due to the obsolescence of several internal components, CASMED will no longer be able to provide service, repair, or preventative maintenance for the Model 500EXL monitor effective **December 1, 2008**.

Please feel free to contact our Service Department regarding any questions you may have at 800-581-7806.

Our Customer Service Department is available for help with information on exciting new products and can be reached at 800-580-7032 or 203-488-6056 or you may visit our website at www.casmed.com.

We apologize for any inconvenience this may cause you and look forward to continuing our monitoring relationship with you.

Sincerely,

Beth Schmidt
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